



Wish Promotions Pty Ltd

P: 03 9114 8776

ABN: 58653660765

Quotation Terms and Conditions

Wish Promotions Pty Ltd ('Wish Promotions', 'we', 'us', 'our') and the Client ('the Client', 'customer', 'you', 'your').

Wish Promotions hereby offers for sale the goods and/or services covered by this Quotation, and sale of any such goods and/or services shall be subject to the terms and conditions contained herein, which supersede and replace all prior terms, conditions, proposals or quotations exchanged by the parties, written or verbal.

Any additional or different terms already or hereafter proposed by client are objected to by Wish Promotions without need of further notice of objection, and will not be binding upon Wish Promotions unless specifically agreed to in writing signed by Wish Promotions.

In the event that Wish Promotions not notified of customer's acceptance within the set limit of expiry days, this Quotation Form shall lapse and be considered null and void.

Order process;

1. Once a quote has been confirmed by Wish Promotions, then the prices in the quote will be confirmed as the final agreed price. A quote is confirmed as 'final' as soon as Wish Promotions and the customer both agreed with the final price after any last changes requested by customer.
2. The price in the final quote may vary from the original request if there is any price or product changes requested by customers. Wish Promotions reserves the right to alter product and prices in the quote, as long as the quote has not been confirmed with you. Pricing also subject to change based on full stock availability and additional services offered.
3. Quotes and estimates shall be deemed to correctly interpret the original specifications and are based on the cost at the time the quote or estimate is given. If you later require any changes to the quotes, and we agree to the changes, these changes will be charged at our prevailing rate.
4. Once the quote has been confirmed and converted to an order, the order will be subjected to our normal terms and condition of sale.

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www.wishpromotions.com.au



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5. The general minimum turn around time for a quote request to be actioned is usually 24 hours. In the event that a quote is required urgently please let us know so that we can respond to it accordingly.
6. When a special price or discount offer has been applied to this quote, no other special promotion, discount or bonus offer will be applicable.
7. In the event that products in the quote are subjected to any price and supply fluctuations that is outside of our control we reserve the right to update the price and product in the quote accordingly. If a product has undergone a price drop or a price increase, the quote will then be adjusted accordingly. If there is a product that is no longer available, the product will then be replaced or substituted based on customer's request and is subject to their final approval.
8. Price on non stocked products are subjected to price and stock fluctuations and can only be confirmed once the quote is turned into an order. While we endeavour to honour every price quoted, if there is a price increase that is beyond our control, we reserve the right to increase the price as necessary.
9. Once a quote has already passed the expired date, Wish Promotions may cancel the quote or estimate without having to notify or receive an approval from customer. We appreciate it if customer could let us know if they no longer require the quote by email or by letting us know via correspondence in the quote.
10. While we do our best to give you the recommendations and compatibility information, our answer is limited by the information that is provided to us and sometimes we may not be able to completely give you the full answer to all the questions as we are limited to only what we know or what we can find out. Human errors is also still possible and in this instance we take responsibility and will always work out the best solution for customer to correct the situation.
11. ETA information is just an estimate and can not be hold as the actual promised date. We will always aim to have the goods to you as quickly as possible however delays out of our control may sometimes occur. If you

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require your order by a specific date please be sure to communicate this at the earliest stage possible to ensure we implement procedures to meet your requirements.

12. Any discounts given on the quote are usually worked out based on the overall quote amount, if there's any significant changes to the overall quote amount, the discount may also be changed to reflect it.

14. For approved Government & Education Department accounts, the default Payment Method is Net 30 Days unless otherwise stated in the quote. An order of this nature must be supported with an Official Purchase order via email to info@wishpromotions.com.au